



## Qualified Person Education Course Module B

### **Speakers:**

#### **Georg Göstl**

Qualified Person, Takeda, Austria

#### **Arnoud Herremans**

Y47 Consultancy, The Netherlands

### **Dr Ulrich Kissel**

European QP Association

### **Sue Mann**

Sue Mann Consultancy, U.K.

### **Jens-Uwe Rengers**

JeRo Consulting, Switzerland

### **Ewa Rybak**

Polpharma Biologics, Poland

# Mastering the QP Role in daily Practice

19/20 June 2024, Barcelona, Spain

With an optional pre-course Session: "Interpersonal and Soft Skills for the QP" on 18 June 2024



Dr Ulrich Kissel

Dear Colleagues,

The European Qualified Person Association (EQPA) has developed two Education Course Modules for new, trainee and practising Qualified Persons to address general compulsory and regulatory issues. This **Module B** has been compiled by the EQPA Board of Directors to show and discuss how to master the QP role in practice including its interfaces and necessary interactions.

**Module A** provides a comprehensive overview on the special tasks and responsibilities of a QP.

Further impacts of the latest developments, specific tasks and detailed discussions will be part of the annual QP Forum of the European Qualified Person Association.

Best regards,

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Ulrich Kisse

Chairman of the European Qualified Person Association

### **Objectives**

Broaden your knowledge of the Qualified Person's duties and see and discuss which responsibilities and tasks are part of a QP's daily life – besides batch certification. With fulfilling these tasks, the QP has a lot of interfaces and interactions. How this can be managed will be a topic in Module B and its pre-course session on soft skills.

### Background

Over the last years the role and responsibilities of the Qualified Person have been increasing considerably. As a key person in the company, the QP has to consider many issues and has to take up the challenges within its areas of responsibilities. Additionally, as laid out in Article 49 of the European Directive 2001/83/EC, the QP needs to be highly qualified and experienced. EQPA's education course modules will help the QP to be well prepared and to be on top of current developments in GMP and regulatory requirements.

### **Target Audience**

New and practicing Qualified Persons who are looking for ongoing training and want to improve their effectiveness and liaison with other functions.

### Moderator

Wolfgang Schmitt On behalf of FOPA

### Programme QP Education Course Module B on 19/20 June 2024

### **QP Interfaces**

- Which roles are essential for a QP to work efficiently and effectively (e.g. Head of Production, Head of Quality Control, QPPV, QA)
- Identifying the best working practice for QPs working with colleagues in supportive roles
- Links with regulatory authorities and inspectors

### Import – Export – Product Flow

- Applicable legislation: a view on Annex 16 and Annex 21
- Different Mutual Recognition Agreements (MRAs)
- What's expected with regard to Supplier Qualification, Supply Chain Overview, Re-Testing and PQ

### Interpretation of Data (with a Focus on Batch Documentation and the PQR)

- Which key figures are relevant for the QP?
- Data verification: determining the acceptability of data
- When is a system or process deemed to be robust?
- Necessary key figures: always easy to understand?
- When is a trend a trend? And what to do with OOT (out of trend)?



### Workshop: Interpretation of Data

- Learn how to interpret data and understand the consequences of appropriate and inappropriate performance parameters
- Evaluate with other delegates the content and lay-out of given examples and discuss it with the speakers

#### **Human Error**

- What is behind "Human Error"?
- What the QP needs to know about it
- Is Human error avoidable?
- Human error and Data Integrity issues

### How to ensure that a Batch is in Compliance with the Requirements of its Marketing Authorisation (MA)

- Structure of the MA which are the relevant parts for the QP?
- How to keep the QP Declaration up to date?
- How can the QP ensure compliance?
- Involvement in Change Control processes
- Challenges for the QP
- Possible Work Flows

### Quality Risk Management for the QP

The term "quality risk management" is used throughout Annex 16. But how could the QP use this tool? In this session you will get some practical advice!

### About the European QP Association

The European Qualified Person (QP) Association was founded in July 2006 by the European Compliance Academy's (ECA) Advisory Board Members. With this unique association the ECA wants to provide QPs in Europe with a platform allowing them to exchange their experience, discuss the latest regulatory requirements, to identify and address difficulties and challenges and to support a harmonised European approach. All details at www.qp-association.eu.

### **QP Involvement in Investigations and CAPA**

- QP role in deviation process
  - Product deviation
  - Process deviation
  - Reoccurring deviations
- QP role in handling of product deviations
- Does QP need to be involved in all deviations?
- QP final decision regarding product deviation and batch certification
- QP involvement in product complaints
- Tools for performing investigations
- The importance of CAPA in the deviation process
- Workshop with examples

### Case studies: What the QP should know about

- Pharmaceutical Quality System
- Batch Record Review
- Management Review (With possibility for interaction)

### **Speakers QP Education Course**



**Georg Göstl Takeda, Austria**Qualified Person
Georg Göstl is Chair of the Austrian QP Association agpa and member of the EQPA Board of Directors.



**Dr Ulrich Kissel European QP Association (EQPA)**Chairman of the Board of Directors

Ulrich Kissel works as a GMP consultant and contract QP to the Pharmaceutical Industry. Previous to his current role he held leadership positions in Quality

and Supply Chain and served for many years as QP for Roche.



Sue Mann Consultancy, U.K.

Managing Director

Sue Mann is a Qualified Person and a QP Assessor in the U.K. working on behalf of the MHRA, representing the Royal Pharmaceutical Society. She was Vice

President of International Quality Assurance at Shire Pharmaceuticals before founding her company in 2009.



Jens-Uwe Rengers JeRo Consulting GmbH, Switzerland

CEO and Managing Consultant
Prior to the funding of his consultancy business,
Jens-Uwe Renger acted as General Manager at
Akorn AG. Before that he was Director Quality and

QP and held different other roles at Byk Gulden (now Takeda), Cytos Biotechnology AG and Siegfried Ltd.



Ewa Rybak Polpharma Biologics, Poland

Qualified Person Ewa Rybak is QP and Quality Compliance and Quality System Head at Polpharma Biologics and an Academic Lecturer for Quality Management at

Warsaw University of Technology.

### Pre-course Session: : Interpersonal and Soft Skills for the OP on 18 June 2024

### **Objectives and Background**

The QP job requires interaction with others. It is so much more than sitting at the desk certifying batches. A QP is not expected to have all the necessary qualifications and experience from day one. But a QP needs to learn and grow in the role. Education and knowledge are important for fulfilling the tasks and responsibilities. Besides that, experience and soft skills are important when it comes to interacting with colleagues, management, other departments and authorities. Soft skills help the QP to function in teams and organisations as a whole.

### **Target Audience**

New colleagues becoming QPs, but also experienced QPs looking for continuous training and enhancement of their soft skills.

### Programme

- Introduction and objectives
- Situational leadership and leadership skills for the QP
- How a QP needs to demonstrate leadership
- Motivating and engaging people
- Decision making (critical question mapping)
- Examples
- Time management skills

### Speakers Pre-Course Session



Arnoud Herremans Y47 Consultancy, The Netherlands

Founder and CEO

Arnoud Herremans is psychologist by training and holds a PhD in Neuroscience. He is experienced in pharmaceutical industry as researcher and manager.



Sue Mann
Sue Mann Consultancy, U.K.

Managing Director

Sue Mann is a Qualified Person and a QP Assessor in the U.K. working on behalf of the MHRA, representing the Royal Pharmaceutical Society. She was Vice

President of International Quality Assurance at Shire Pharmaceuticals before founding her company in 2009.

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In case you do not appear at the event without having informed us, you will have to pay the full registration fee, even if you have not made the payment yet. Only after we have received your payment, you are entitled to participate in the conference (receipt of payment will not be confirmed)! (As of July 2022).

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1. We are happy to welcome a substitute colleague at any time.

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- Cancellation until 3 weeks prior to the conference 10 %,

- Cancellation until 2 weeks prior to the conference 55 %,

- Cancellation until 2 weeks prior to the conference 50 %,

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**Dates** 

Pre-course Session: Interpersonal and Soft Skills for the QP Tuesday, 18 June 2024, 12.30 – 17.30 h

(Registration and business lunch 12.00 – 12.30 h)

**QP Education Course – Module B** 

Wednesday, 19 June 2024, 9.00 – 17.45 h (Registration and coffee 8.30 – 9.00 h) Thursday, 20 June 2024, 8.00 – 15.30 h

Venue for both events

Barceló Sants Hotel Plaça dels Països Catalans, s/n | 08014 Barcelona | Spain Phone +34 (93) 503 53 00 Fax +34 (93) 490 60 45

Fees (per delegate plus VAT)

Pre-course Session: Interpersonal and Soft Skills for the QP

QP Association Members € 790 ECA Members € 790 Non-ECA Members € 890 EU GMP Inspectorates € 445

**QP Education Course** 

QP Association Members € 1,690 ECA Members € 1,690 Non-ECA Members € 1,890 EU GMP Inspectorates € 945

Save money when booking both events

If you book the QP Education Course TOGETHER WITH the Pre-course Session, the fee will be as follows (per delegate plus VAT):

QP Association Members € 2,190 ECA Members € 2,190 Non-ECA Members € 2,490 EU GMP Inspectorates € 1,245

The conference fee is payable in advance after receipt of invoice and lunch on both days and all refreshments. VAT is reclaimable.

Presentations/Certificate

The presentations for this event will be available for you to download and print before and after the event. Please note that no printed materials will be handed out on site and that there will not be any opportunity to print the presentations on site. After the event, you will automatically receive your certificate of participation.

Conference language

The official conference language will be English.

Registration

Via the attached reservation form, by e-mail or by fax message. Or you register online at www.gmp-compliance.org.

Accommodation

CONCEPT has reserved a limited number of rooms in the conference hotel. You will receive a room reservation form/POG when you have registered for the course. Reservation should be made directly with the hotel. Early reservation is recommended.

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